



Manuel Mezo Gomez

SUPPLY CHAIN PLANNING, SR PROGRAM MANAGER AT AMAZON.

Profile

Supply Chain & Planning leader with over 8 years of experience in driving Integrated Business Planning (IBP), Sales & Operations Planning (S&OP), optimizing warehouse operations and consulting for global manufacturers. Demonstrated ability to enhance forecast accuracy and streamline capacity planning, resulting in substantial savings and improved operational efficiency. Expertise in cross-functional collaboration and coaching junior team members. Bilingual in Spanish and English.

Employment History

Supply Chain Planning - Senior Program Manager, Amazon, Madrid, Spain

SEPT 2023 – PRESENT

- Designed a new long-range forecasting methodology for EU truckload demand supporting IBP/S&OP cycles, that led to **\$140Mn** CapEx in transportation equipment in 2025.
- Created methodologies to extend forecasting horizon to 12 weeks across several logistics flows, improving planning of approx. **800k** labour hours annually.
- Improved inventory transfers truck fillrate modeling (inaccuracy reduced from 35% to 17%), cutting truck addition and cancellations rates by approx. **20k** trucks annually saving ca. **\$1.8Mn**
- Resolved recurring truck shortages in specific sites by identifying and fixing a logic defect in the automated scheduling system, adding **150–200** trucks weekly and protecting approx. **\$10Mn** extra cost in late truck additions.
- Led cross-functional collaboration with Labor Planning, Network Design, Ops, and Finance to translate forecast signals into actionable capacity and labor strategies.
- Coached analysts on modeling, planning logic and datadriven decisionmaking.

Operations Consultant, McKinsey & Company, Madrid, Spain

AUG 2022 – JUL 2023

- Revamped production capacity planning for a **global pharmaceutical manufacturer** through creation of an automated, KPI-oriented model (OEE, batch changeover, release lead-time), strengthening scenario planning and cross-site decision-making, across **6 plants and 13 production lines**.
- Mobilized plant planners, supply chain leadership, and finance leadership to adopt the new production capacity model and trained site capacity planners
- Optimized production batch sizes across 9 plants for a **generics pharmaceutical manufacturer** in the LATAM region, saving **\$800k/year** (1.1% of conversion costs) through detailed cost modeling.
- Analyzed and revamped production plan of a train manufacturer recovering 2.5 months of delivery delays and cutting penalties by **\$1Mn**.

Sr Program Manager – Operations Excellence, Amazon, Madrid, Spain

OCT 2021 – AUG 2022

- Led the planning and implementation of multi-item order shipping capability across **10 3PL** sites, including business case, layout design, and WMS changes integration handling 3M+ units and generating **\$10Mn+** transport savings.
- Built networkwide inventory audit program across 25+ sites, improving Inventory Record Defect Rate metric (IRDR) by 50%.

Details

Madrid, Spain

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Links

LinkedIn

Skills

Integrated Business Planning (IBP)

Sales & Operations Planning (S&OP)

Demand & Supply Planning

Business Data Analysis

Scenario Planning & Decision Support

Continuous Improvement

Cross-functional Facilitation

Coaching / Knowledge Transfer

Programming (SQL, Python)

Dashboards (Tableau, Power BI, Quicksight)

Languages

French (B2)

English (Proficient)

Spanish (Native)

- Led integration of Amazon and 3PL WMS tools at **30+** EU warehouses, balancing demand allocation to production capacity, for improved customer experience.
- Designed inventory quality audit program across **25+** warehouses, reducing defect spikes through analytical deep dives and targeted mitigation plans.

3PL Operations Quality - Program Manager, Amazon, Luxembourg

SEPT 2017 – SEPT 2021

- Recovered severe inventory defects crisis (from **120k** to **<10k** DPMO in 8 weeks) through recovery plan, SOP and process re-design, driving leadership alignment.
- Led rootcause investigation on **\$7Mn** disputed inventory loss, eliminating approx. 50% of the original claim value and protecting 3PL partner relationship.
- Led 4 analysts in delivering scalable BI reporting and KPI structures for **30+** EU 3PL logistic centers
- Led study for target setting on contractually-binding quality KPIs for **30+** 3PL warehouses across EU

Education

Master's thesis, Aerospace Engineering, Delft University of Technology (Netherlands)

JAN 2017 – JAN 2017

Master's degree in Aerospace Engineering, Universidad Carlos III de Madrid

JAN 2015 – JAN 2017

Bachelor's degree in Aerospace Engineering, Universidad de León

JAN 2011 – JAN 2015

Bachelor's degree in Mechanical Engineering, Universidad de León

JAN 2013 – JAN 2016